

WEST LONDON

CAREERS HUB

Customer Service



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THE **CAREERS &
ENTERPRISE**
COMPANY

Customer Service

Customer Service skills are highly transferable and will enable you to work in many different roles both in call centres and face-to-face across a number of sectors. For example, you could work in the following sectors as well as others:

- Retail
- Hospitality
- Construction
- Travel and Tourism
- Finance
- Health
- Utilities
- IT and Digital

Examples of roles in Customer Service



Customer Services Assistant



Call centre operator



Receptionist



Financial customer service adviser

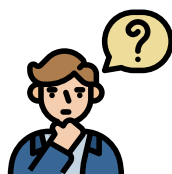


Airline customer service adviser

Skills required in online job vacancies in West London



Attention to detail



Problem solving



Communication skills



Microsoft excel



Teamwork



Organised



Multitasking

Some employers who have been recruiting in the West London

- National Health Service
- Office of National Statistics
- Kuehne Nagel Ltd
- Harrow Borough Council
- Wilko
- Greene King
- Freightserve
- Compass Group
- Lloyds Bank

Further information

www.gov.uk/apply-apprenticeship

www.prospects.ac.uk/jobprofiles/

<https://amazingapprenticeships.com/apprenticeships/>

<https://nationalcareers.service.gov.uk/>

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